

Centralized Training Notes from Helen and Lori:

from ECRTCC meeting 6/27/19

1st Aid – CPR

*Emergency Roadside

Unified Procedures

Passenger Assistant

< How to assist

Understanding disabilities

Customer Service

Cultural Sensitivity

Employment Law

Understand the limitations of the agency (work comps)

*Bridges out of Poverty

How much can we ask of volunteers?

Time & Training expense

Orientation – Ongoing training

Annual training maintenance



content

expectations/boundaries

guidelines

Volunteer Guards