Centralized Training Notes from Helen and Lori:
from ECRTCC meeting 6/27/19

1st Aid – CPR

*Emergency Roadside
  Unified Procedures
  Passenger Assistant
  How to assist
  < Understanding disabilities

Customer Service
  Cultural Sensitivity

Employment Law
  Understand the limitations of the agency (work comp)

*Bridges out of Poverty

How much can we ask of volunteers?
  Time & Training expense

Orientation – Ongoing training
  Annual training maintenance

  content
  expectations/boundaries
  guidelines

Volunteer Guards