

## Centralized Training Notes 8/9/2019

Timber Trails Public Transit

Helen Pieper, Lori Gudim, Kathy Reid, Ashley & Karen

Training for drivers on the road:

1<sup>st</sup> Aid – CPR

\*Emergency Roadside

Unified Procedures

*Flat Tire, accident... with passenger in the car – what to do?  
Protocol, written checklist or booklet kept in glovebox.*

Passenger Assistant

*Physical issues. Drivers must understand issues that may arise.*

< How to assist

*Including dementia, heart wellness, diabetes attack, mental health.*

Understanding disabilities

*American Heart Association may help with this.*

Customer Service

*Extremely important – ethnicity and sensitivity.*

Cultural Sensitivity

*Cultural Humility. “I am the one who is different, not you.”*

*Tina Neary can be of help here – **Karen** to contact her in regards to us and the other RTCC’s in this matter.*

*RTAP does training on this topic as well.*

Orientation – Ongoing training



Annual training maintenance

content

expectations/boundaries

guidelines

Volunteer Safe Guards

Healthy Boundaries

### DRIVERS

Healthy Boundaries –

*No gifts, no personal contact – even after hours, privacy issues, Trust Your Instincts!*

*Kathy Reid (PTCC) enlightened us about the transit situation in Charlottesville (Charlottesville Area Transit (CAT). Their EDA applied for a grant (she will let us know where) (Blandin and Initiative Foundation, ECE).*

*GO Driver (Growth Opportunity)*

*Worked with the Workforce Centers, advertising  
2 training sessions per year*

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*Wait to involve anyone else until we know what we need.*

*PTCC – Training site for American Heart Association*

*Recruitment*

*Training for all Public Service Providers*

*School Bus Drivers*

***RIDERS***

*Training for Riders –*

*Rides needed for Court/Legal purposes*

*Rides for medical*

*Rides for social reasons*

*Recruiting riders*

*Training for all Public Service Providers*

*School Bus Drivers needed*

*All Public Transit drivers needed*

*Bus Buddy – Larger facilities, use them for showing how to schedule rides  
- Introduce at Township board meetings*

*Circuit Rider – move about the region and talk to the public about issues, educational outreach*

*Team of people to go to region's:*

*Sr. Housing (Rose Dunn) residents,*

*Sr. Dining,*

*How to reach the Unemployed / Underemployed (Lakes and Pines)*

*JOB CLUB – to educate the public – through the workforce center*

*Healthy riders*

*Helen will work to revamp her volunteer training program materials and orientation*

# GO Driver

## GET TRAINED...GET HIRED!



**TRAINING PROGRAM BEGINS FALL 2014**

**APPLICATIONS DUE FRIDAY, SEPT. 19TH BY 5PM**

Applications Available Online At:  
[www.charlottesville.org/jobcenter](http://www.charlottesville.org/jobcenter)

For More Information, Contact:  
City of Charlottesville Downtown Job Center  
(e) [jobcenter@charlottesville.org](mailto:jobcenter@charlottesville.org)  
(p) 434.970.3933

### Eligible Participants Must...

be a City of Charlottesville resident • have a valid VA Driver's License • have a driving record of -4 or better • have a GED or High School Diploma • meet HUD income thresholds • pass CDL medical examination • pass drug screenings • have no barrier crimes

### How it Works...

1 MONTH GO DRIVER

PRE-EMPLOYMENT

TRAINING ➔ BEGIN

YOUR BUS DRIVING

CAREER WITH CAT ➔

1 MONTH CAT ON-THE-

JOB CDL TRAINING ➔

GET YOUR CDL & START

DRIVING ROUTES

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