Centralized Training Notes 8/9/2019
Timber Trails Public Transit

Helen Pieper, Lori Gudim, Kathy Reid, Ashley & Karen

Training for drivers on the road:

1st Aid – CPR

*Emergency Roadside
Unified Procedures

Flat Tire, accident... with passenger in the car – what to do?
Protocol, written checklist or booklet kept in glovebox.

Passenger Assistant
How to assist
Understanding disabilities
Physical issues. Drivers must understand issues that may arise.
Including dementia, heart wellness, diabetes attack, mental health.

Customer Service
Extremely important – ethnicity and sensitivity.

Cultural Sensitivity
Cultural Humility. “I am the one who is different, not you.”
Tina Neary can be of help here – Karen to contact her in regards to us and the other RTCC’s in this matter.
RTAP does training on this topic as well.

Orientation – Ongoing training
Annual training maintenance
content
expectations/boundaries
guidelines

DRIVERS

Healthy Boundaries –
No gifts, no personal contact – even after hours, privacy issues, Trust Your Instincts!

Kathy Reid (PTCC) enlightened us about the transit situation in Charlottesville (Charlottesville Area Transit (CAT). Their EDA applied for a grant (she will let us know where) (Blandin and Initiative Foundation, ECE).

GO Driver (Growth Opportunity)

Worked with the Workforce Centers, advertising
2 training sessions per year

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2 training sessions per year
Wait to involve anyone else until we know what we need.

PTCC – Training site for American Heart Association

Recruitment

Training for all Public Service Providers

School Bus Drivers

RIDERS

Training for Riders –

Rides needed for Court/Legal purposes

Rides for medical

Rides for social reasons

Recruiting riders

Training for all Public Service Providers

School Bus Drivers needed

All Public Transit drivers needed

Bus Buddy – Larger facilities, use them for showing how to schedule rides
- Introduce at Township board meetings

Circuit Rider – move about the region and talk to the public about issues, educational outreach
Team of people to go to region’s:
Sr. Housing (Rose Dunn) residents,
Sr. Dining,
How to reach the Unemployed / Underemployed (Lakes and Pines)

JOB CLUB – to educate the public – through the workforce center
Healthy riders

Helen will work to revamp her volunteer training program materials and orientation
GO Driver
GET TRAINED...GET HIRED!

TRAINING PROGRAM BEGINS FALL 2014
APPLICATIONS DUE FRIDAY, SEPT. 19TH BY 5PM

Applications Available Online At:
www.charlottesville.org/jobcenter

For More Information, Contact:
City of Charlottesville Downtown Job Center
(e) jobcenter@charlottesville.org
(p) 434.970.3933

Eligible Participants Must...
be a City of Charlottesville resident • have a valid VA Driver’s License • have a driving record of -4 or better • have a GED or High School Diploma • meet HUD income thresholds • pass CDL medical examination • pass drug screenings • have no barrier crimes

How It Works...
1 MONTH GO DRIVER PRE-EMPLOYMENT TRAINING ➔ BEGIN YOUR BUS DRIVING CAREER WITH CAT ➔
1 MONTH CAT ON-THE-JOB CDL TRAINING ➔ GET YOUR CDL & START DRIVING ROUTES

Sponsored By...
Charlottesville Office of Economic Development
Charlottesville Area Transit

CAT