

Centralized Training Notes

Oct. 2nd, 2019

Present: Kathy Reid, Helen Pieper, Ashley, Karen

Helen is going through a serious volunteer driver issue – Timber Trails has lost 4 drivers. Due to age of drivers who are worried about road conditions over winter months

OCC – Operation Community Connect

Lakes & Pines = Bob

Our volunteer driver program needs a Martin Lepak, past politician, now transportation advocate for Arrowhead to fill a Full Time Position for recruiting drivers. Martin goes to the places where folks congregate such as auctions, dining halls, & other places where candidates could be chatted with. Follow through is the biggest “must do”.

Would Rick Olseen be a great candidate for this position?

3 legged stool to find sources of payment for drivers (ideas):

1. County
2. A Foundation (Hospital, Coborns, Kwik Trip, Dollar General)
3. A Business or Business Group

We must look into what Foundations focus on transportation needs.

What do other RTCC’s see as volunteer driver issues?

RTAP Training – this is for Drivers Only – training Drivers in:

Passenger Assistance,
Cultural Diversity,
Maltreatment issues

Technology training (not RTAP) – need someone to work the technology training. IPADS usage for volunteer drivers.

Systems training – Arrowhead just hired a new IT person – full time.

Discussion of the validity of a Public Health Nurse and/or a Financial Consultant as being good candidates for a Public Transit Director.

Kathy suggested some of the people in recovery at Recovering Hope – many were in nursing – as possible candidates. They may also be great instructors for Passenger Assistance training.

Pine Tech Training – just let Kathy know what we may be looking at, as they may be able to put together training courses – that could come out to local establishments to train.

Discussion of gals in recovery who were past nurses at Recovering Hope – could they be candidates for Recruiters?

Ask Martin – what curriculum do they train them?

Cultural Diversity
Counseling, Psychology, Socializing
GOOGLE SEARCH – Recruiter

There is a need for 2 Full Time positions:

1. Coordinator or MOBILITY MANAGER
2. Recruiter

Look into Foundations/Grants available.

Mobility Manager – DHS & MnDOT Funding
Governor, Legislature
DHS should assist

“Most DoAble way to do transportation in Rural MN is with Volunteer Drivers.”

Rural,
Economically Challenged

NEMT

Arrowhead Transportation (volunteer driver program) – stay in touch with them. We have met with Colette Hanson. Another contact there is JACK LARSON.